

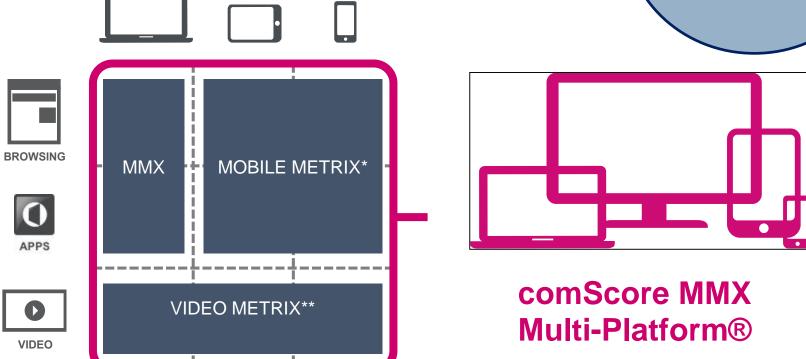
UK Digital Market Overview – September 2016

If you have any questions, please contact: insights@ukom.uk.net

A Guide to Data Sources

COMSCORE.

Total Digital Population = Unduplicated audience across MMX, Mobile Metrix and Video Metrix





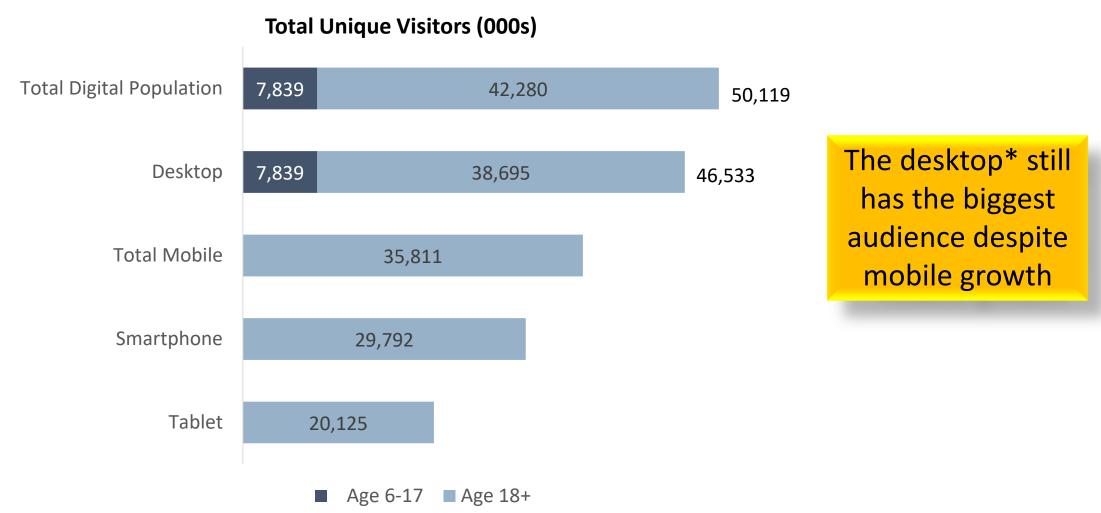


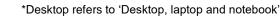
Multi-Platform Usage





Breakdown of Digital – Unique Visitors by Platform Total Digital Population across desktop & mobile devices was 50.1m in Sept 2016





COMSCORE.

Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, *Mobile Age 18+

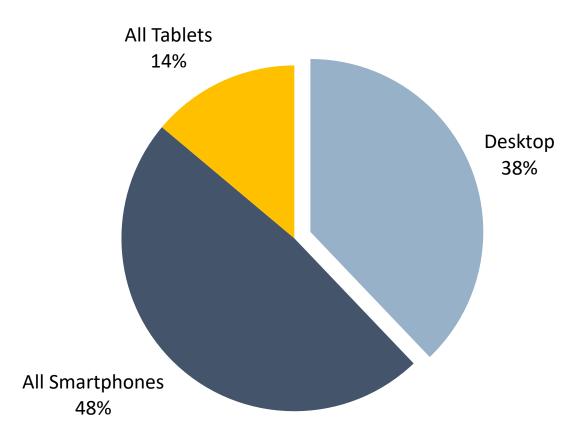
only for untagged apps), tablet browsing & apps for tagged sites & apps.

MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network



Share of Minutes by Platform (Total Digital Population) 62% of adults' time online is now spent on mobile devices, up 2% since June 2016

Share of Minutes by Platform (18+)



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Source: comScore MMX Multi-Platform, Sept 2016, UK

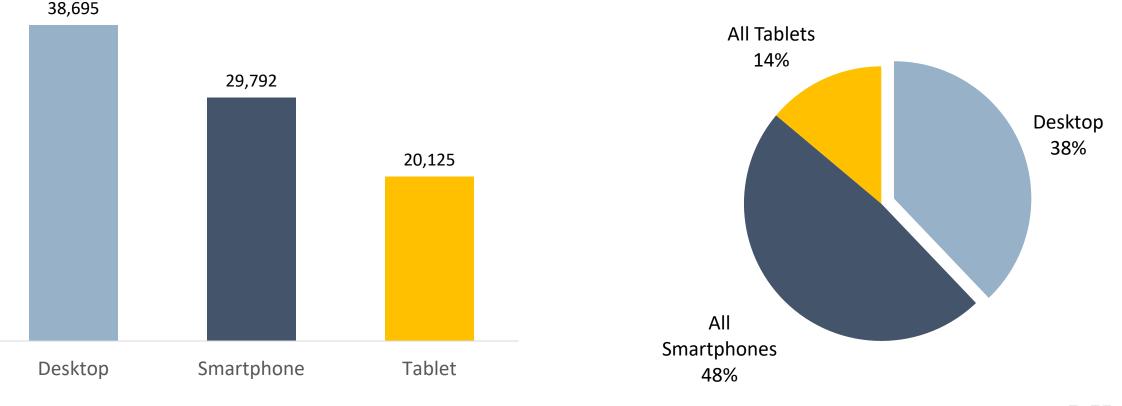
comScore.

Unique Visitors and Share of Minutes by Platform Although more adults use a PC, they spend more time on smartphones

Unique Visitors (000s) by Platform (18+)

COMSCORE

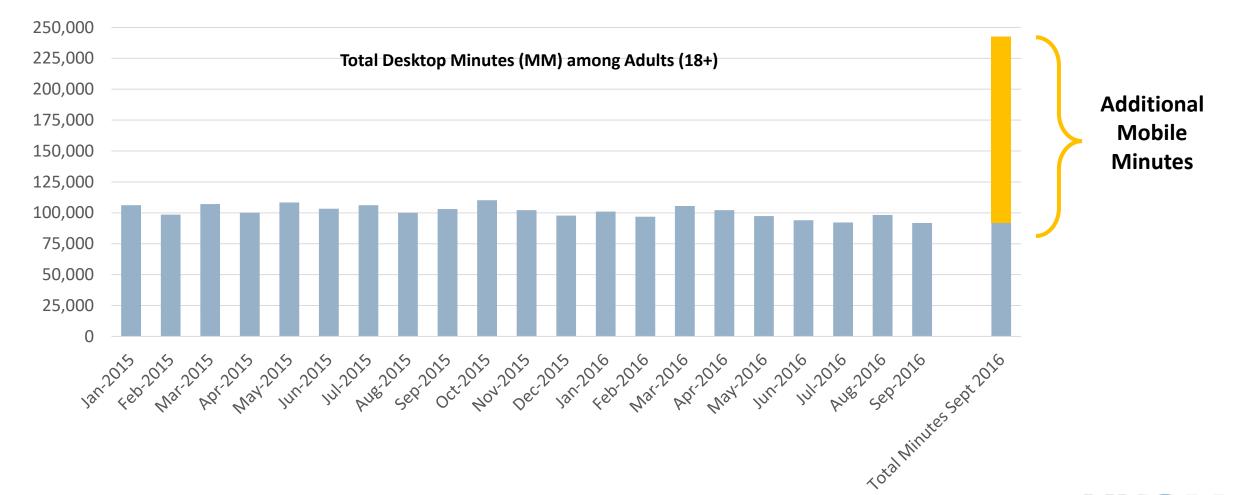
Share of Minutes by Platform (18+)





Source: comScore MMX Multi-Platform, Sept 2016, UK Adults 18+

Desktop Minutes Among Adults over time – Jan 2015 to Sept 2016 Mobile is 'boosting' digital minutes rather than replacing the desktop



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Source: comScore MMX Multi-Platform, Sept 2016, UK Adults 18+

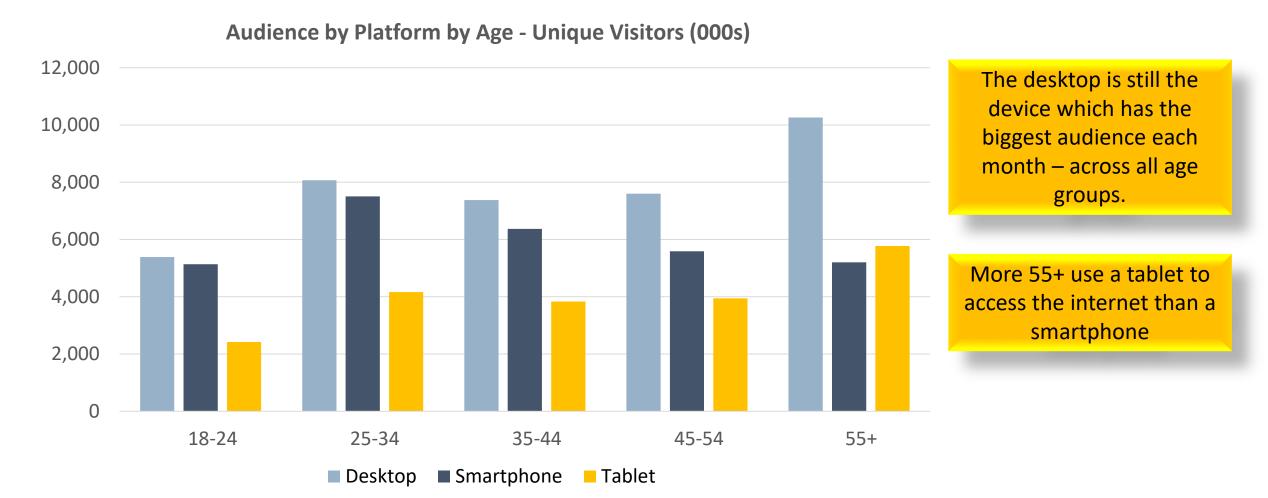
COMSCORE

Platform usage by demographics





Platform Unique Visitors by Age The desktop still has the biggest audience across all age groups

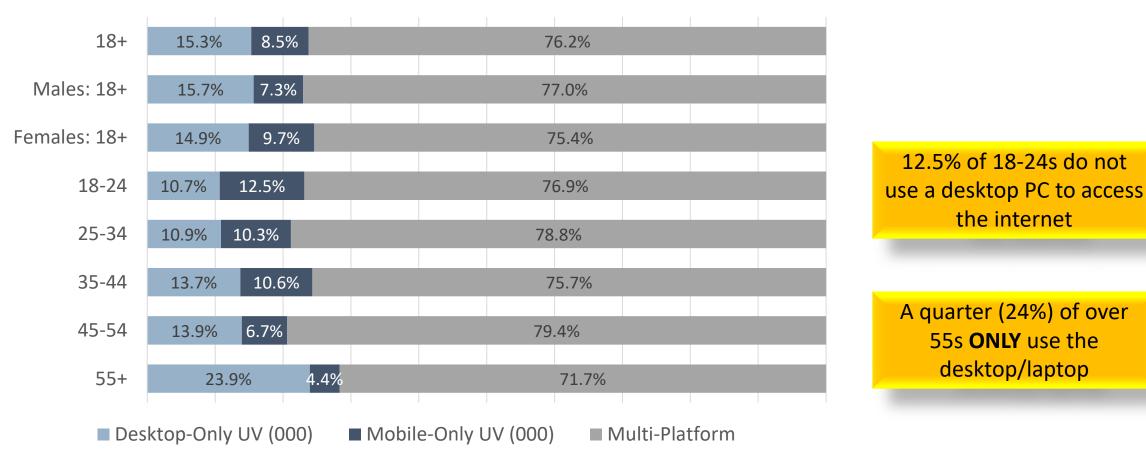


Source: comScore MMX Multi-Platform, Sept 2016, UK

comScore.



Platform Share by Unique visitors by demographic 3/4 of online adults use both a PC and Mobile to access the internet



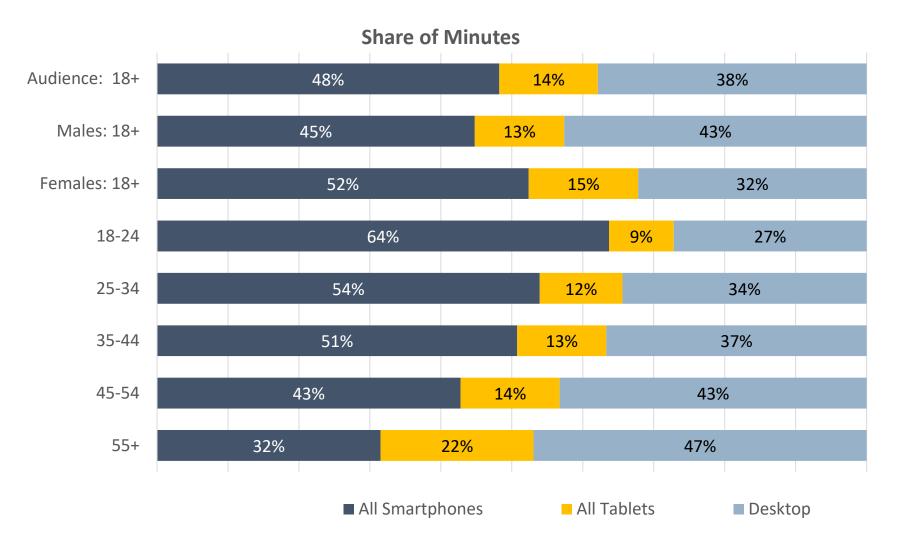
Unique Viewers by Platform by Age & Gender

UKOM Setting the industry standard for online audience measurement

Source: comScore MMX Multi-Platform, Sept 2016, UK

COMSCORE

Platform Share of Minutes by Demographic Millennials & females spend the greatest share of their time on mobile devices



Females 18+ spend 67% of their time online on mobile devices compared to only 58% for males. The smartphone takes the lion's share of minutes for females 18+.

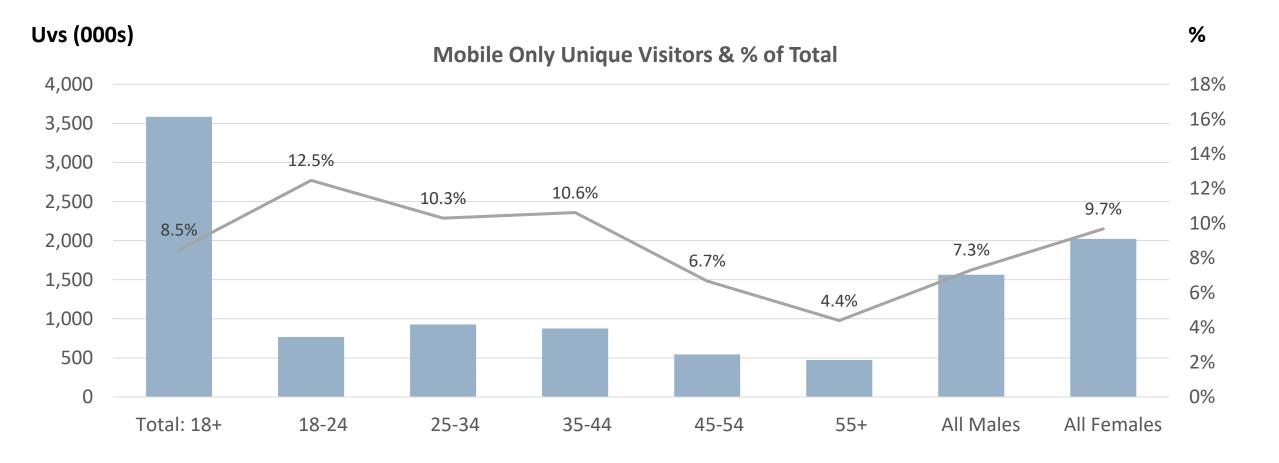
Smartphone share decreases with increasing age but 55+ have the greatest tablet share

> **UKOM** Setting the industry standard for online audience measurement

Source: comScore MMX Multi-Platform, Sept 2016, UK

COMSCORE.

3.6m adults did not use a desktop/laptop to access the internet 8.5% are now 'Mobile Only' – this is higher among younger audiences



Mobile-Only UV (000) — Mobile Only %

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Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, *Mobile Age 18+ MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps), tablet browsing & apps for tagged sites & apps.

comScore.

Top Properties – Total Digital Population





Top 20 Properties by 'Unique Visitors' - Total Digital Population (TDP) Facebook retakes no.2 position from Microsoft

Total Unique Visitors/Viewers (000s)

Google Sites Facebook 39,366 **Microsoft Sites** 39,193 **BBC Sites** 36,831 Amazon Sites 36,597 Yahoo Sites 32.713 eBay 30,341 Sky Sites 27,790 **Trinity Mirror Group** 27,722 Apple Inc. 27.310 Mail Online / Daily Mail 27,138 TripAdvisor Inc. 26,387 The Guardian 25,023 Wikimedia Foundation Sites 24,031 Linkedin 22,386 Twitter 20,891 Telegraph Media Group 20,491 News UK Sites* 20,459 PavPal 20,166 Independent & ES 19,866

The top 4 all have an online reach of over 78%. Google is still no.1 with 92.6% of internet users visiting one of it's properties in Sept 2016

46,393

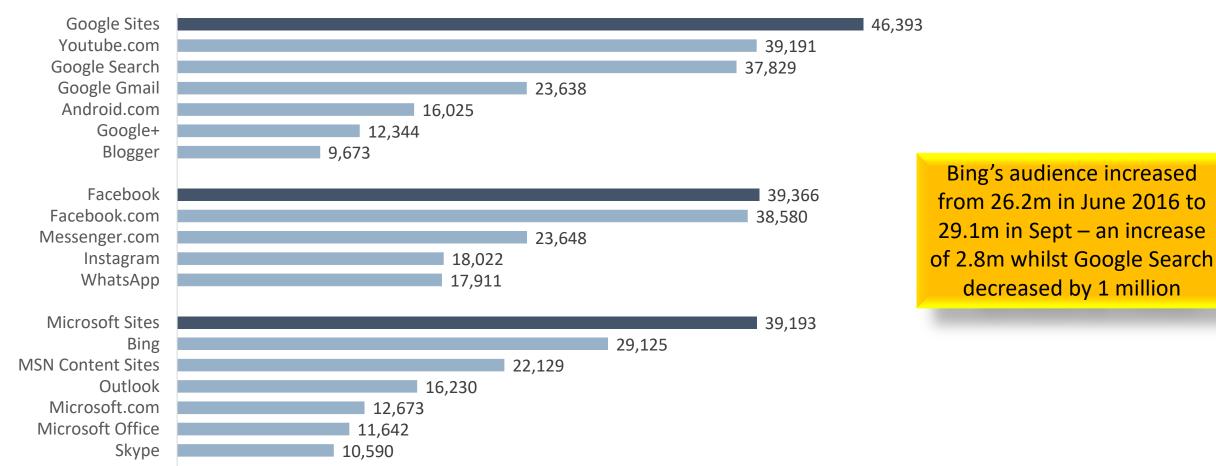
The AOL & Microsoft display advertising sales partnership gives AOL a combined audience of 36.3m or 72.5% reach in Sept

🔁 COMSCORE.

Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, Mobile Age 18+ MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps), tablet browsing & apps for tagged sites & apps. Setting the industry standard for online audience measurement

*Tagging by News UK caused increases from July 2016 data

Audience Breakdown of Top 3 Sites Bing adds another 2.8m visitors to its audience since June 2016



Total Unique Visitors (000s)

Source: comScore MMX Multi-Platform, June 2016, UK, Desktop Age 6+, Mobile Age 18+ MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps), tablet browsing & apps for tagged sites & apps.

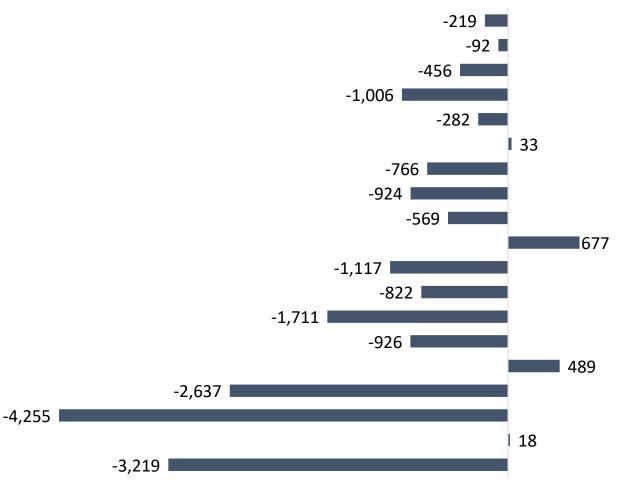


Key Unique Visitor Changes June-Sept 2016: Top 20 Properties Apple & Linkedin grow but most sites return to pre-Brexit levels

Change in Visitors (000s) June 2016 - Sept 2016

Google Sites Facebook **Microsoft Sites BBC Sites** Amazon Sites Yahoo Sites eBav Sky Sites **Trinity Mirror Group** Apple Inc. Mail Online / Daily Mail TripAdvisor Inc. The Guardian Wikimedia Foundation Sites Linkedin Twitter Telegraph Media Group PavPal Independent & ES

🗖 comScore.



Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, Mobile Age 18+ MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps), tablet browsing & apps for tagged sites & apps.

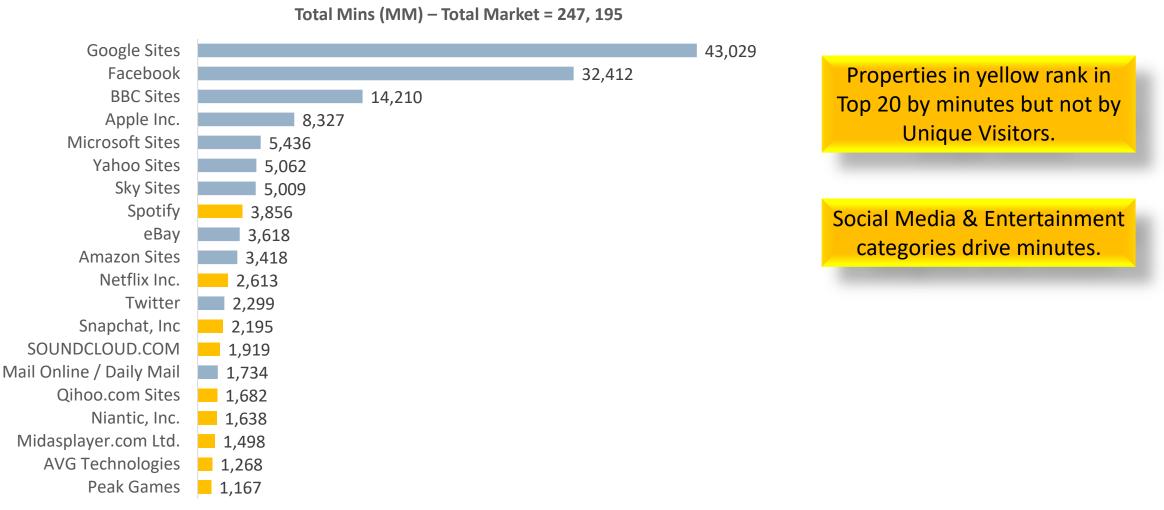
*News UK change is not listed due to tagging changes in July 2016

For most of the top sites, visitor numbers return to pre-Brexit levels after big increases in June 2016

Of the top 20, only Apple and Linkedin increased visitors since June 2016



Top 20 Properties by 'Time Spent*' – Total Digital Population (TDP) Google (YouTube) and Facebook account for 30% of all time online



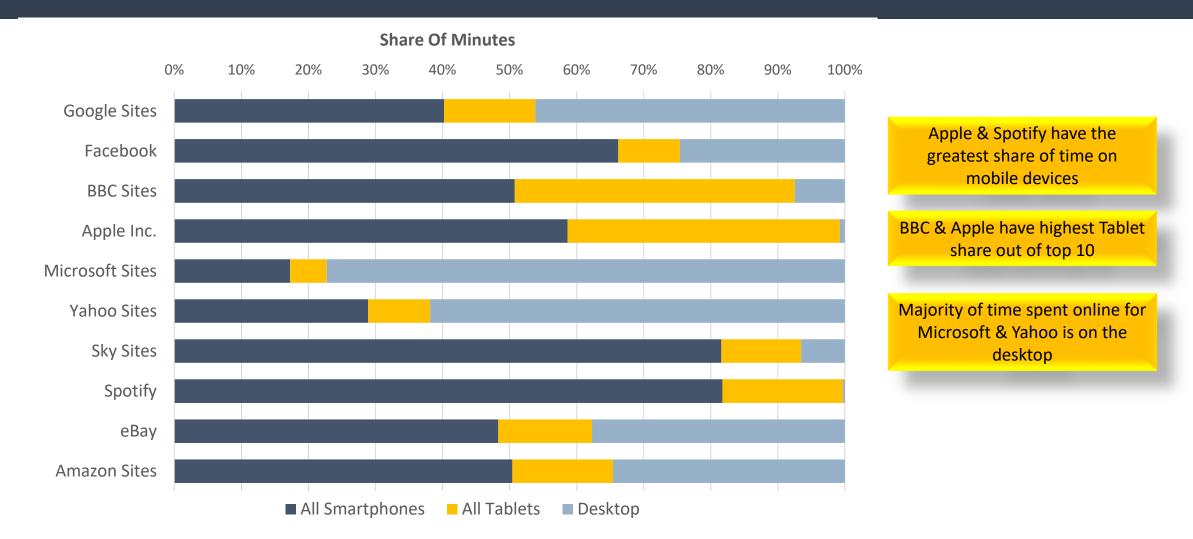


Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, Mobile Age 18+ MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps), tablet browsing & apps for tagged sites & apps.

* comScore enhanced measurement to include background 'audio' minutes drives up audio services such as Spotify and Soundcloud from Sept 2016 data

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Share of <u>Adults'</u> Time Online by Platform for Top 10 'Time Spent' Properties Apple & Spotify have the greatest share of time on mobile devices



Source: comScore MMX Multi-Platform Sept 2016, UK, Based on age 18+

MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps), tablet browsing & apps for tagged sites & apps. * comScore enhanced measurement to include background 'audio' minutes drives up audio services such as Spotify and Soundcloud from Sept 2016 data



Top Properties – Mobile Population





Top 20 Mobile Properties ranked by Unique Visitors 35.8m adults accessed mobile content in Sept 2016 (via browser and app)

Total Unique Visitors/Viewers (000s) – Total Mobile (18+) = 35,811

33,444

Google Sites		33,444
Facebook		32,635
BBC Sites		30,895
Amazon Sites		29,484
Trinity Mirror Group	23,480	
Sky Sites	22,946	
Mail Online / Daily Mail	21,860	
The Guardian	21,235	
TripAdvisor Inc.	21,101	
Yahoo Sites	21,032	
eBay	20,810	
Apple Inc.	20,673	
Microsoft Sites	19,156	
News UK Sites*	18,708	
Linkedin	18,407	
Wikimedia Foundation Sites	16,905	
Independent & Evening Standard	16,714	
Telegraph Media Group	16,134	
Twitter	15,696	
Gumtree Sites	15,474	

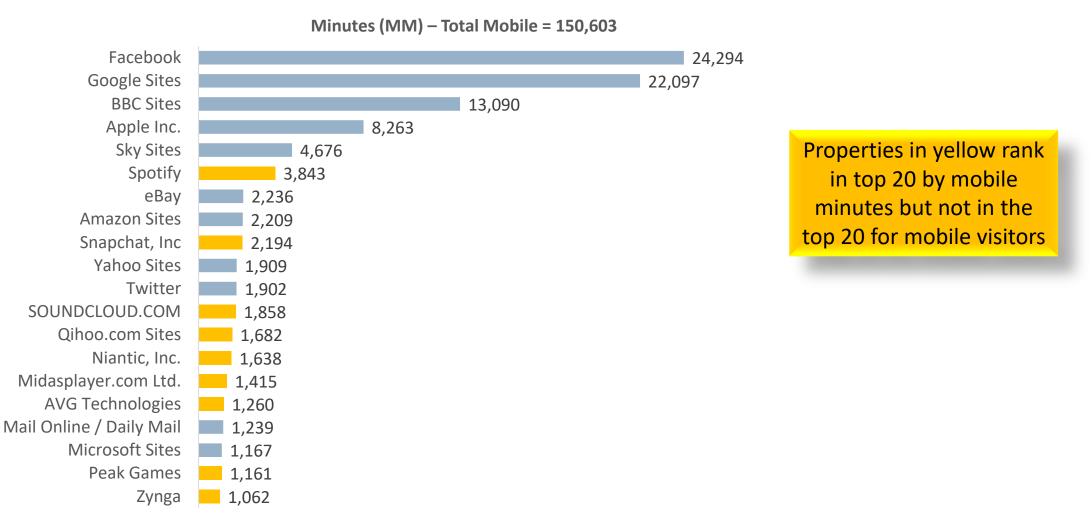
Gumtree ranks in the top 20 for mobile UVs but not in the Top 20 for Total **Digital Population. It** replaces PayPal (no. 21)



Source: comScore Mobile Metrix, Sept 2016, UK, Age 18+ Please note that 'mobile' includes smartphone and tablet usage combined UKOM: Development Endorsement

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Top 20 Mobile Properties ranked by minutes Entertainment & Games sites more likely to feature in 'time online' top 20

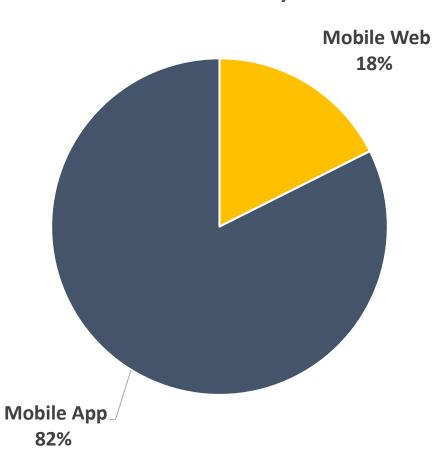


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Source: comScore Mobile Metrix, Sept 2016, UK, Age 18+ Please note that 'mobile' includes smartphone and tablet usage combined UKOM: Development Endorsement *comScore enhanced measurement to include background 'audio' minutes drives up audio services such as Spotify and Soundcloud from Sept 2016 data



Share of Mobile Minutes by Access Type 4 in 5 mobile minutes come from applications



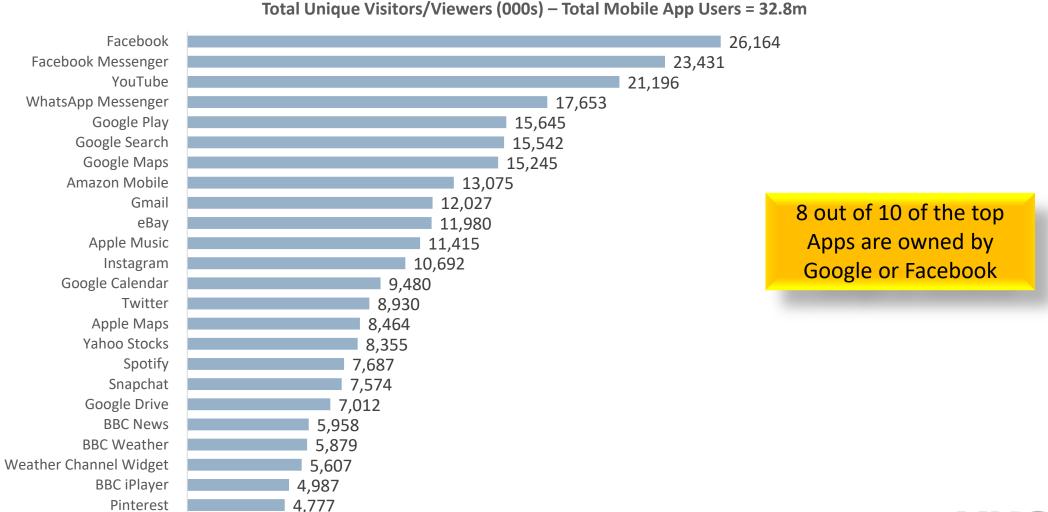
Share of Minutes by Platform



Source: comScore Mobile Metrix, Sept 2016, UK, Age 18+ Please note that 'mobile' includes smartphone and tablet usage combined UKOM: Development Endorsement



Top 20 Mobile Apps ranked by Unique Visitors 32.8m adults accessed a mobile app in Sept 2016





Source: comScore Mobile Metrix, Sept 2016, UK, Age 18+ Please note that 'mobile' includes smartphone and tablet usage combined UKOM: Development Endorsement

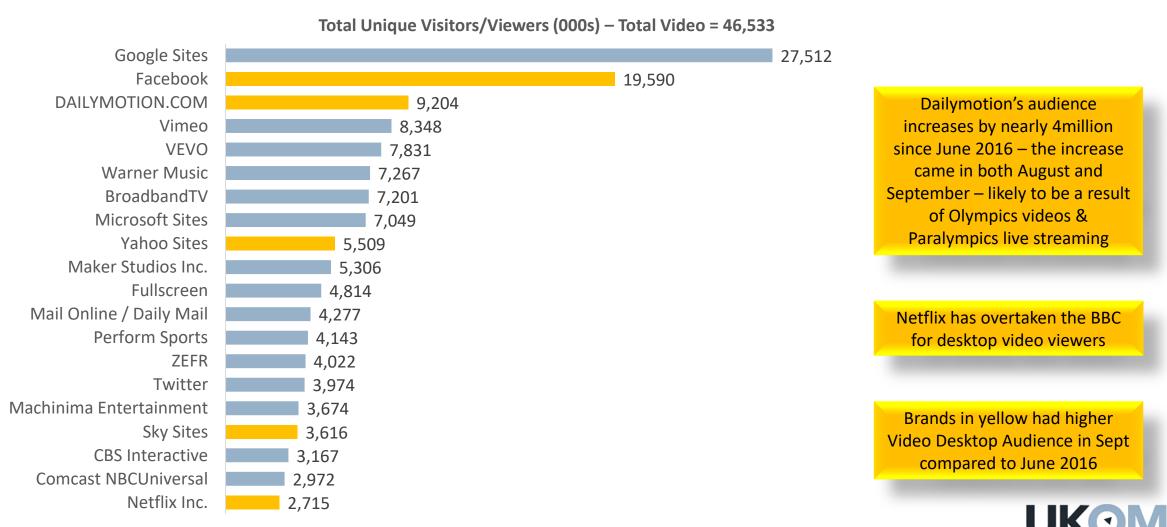


Top Properties – Video Viewers





Top 20 Video Properties Ranked by Unique Visitors/Viewers (desktop only) Netflix enters the top 20 in Sept 2016.



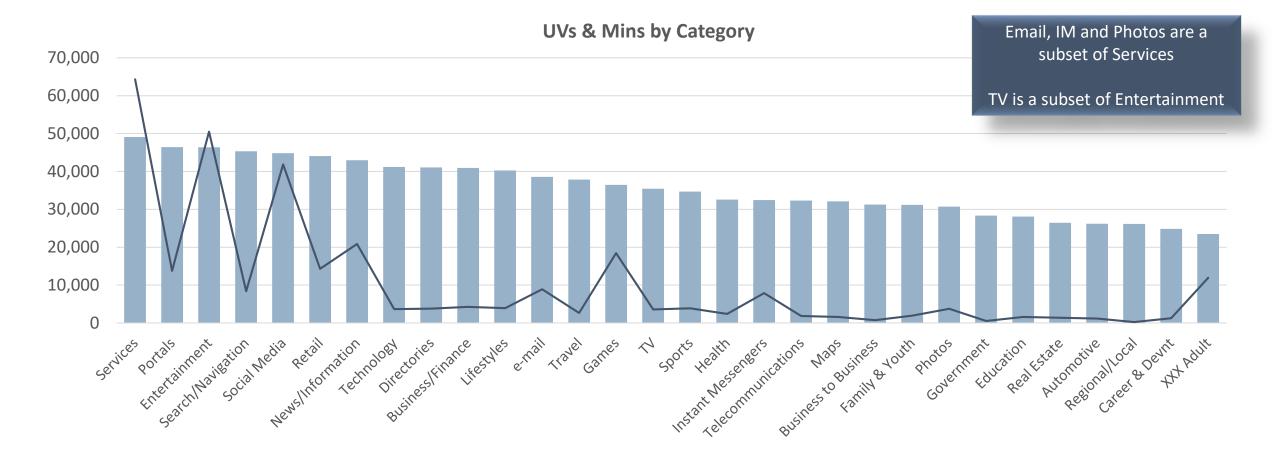
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Categories





Major Categories Online – Unique Visitors v Minutes Entertainment, Social Media, News, Games and adult sites have high engagement

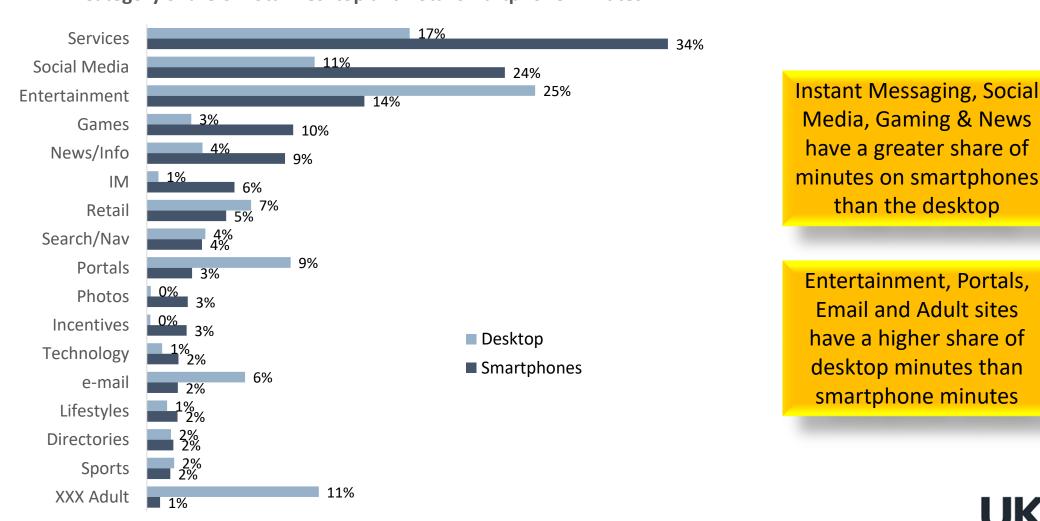


Total Unique Visitors/Viewers (000) — Total Minutes (MM)



Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, Mobile Age 18+

Category Share of Minutes by Platform Social media's share of smartphone time is more than double it's desktop share



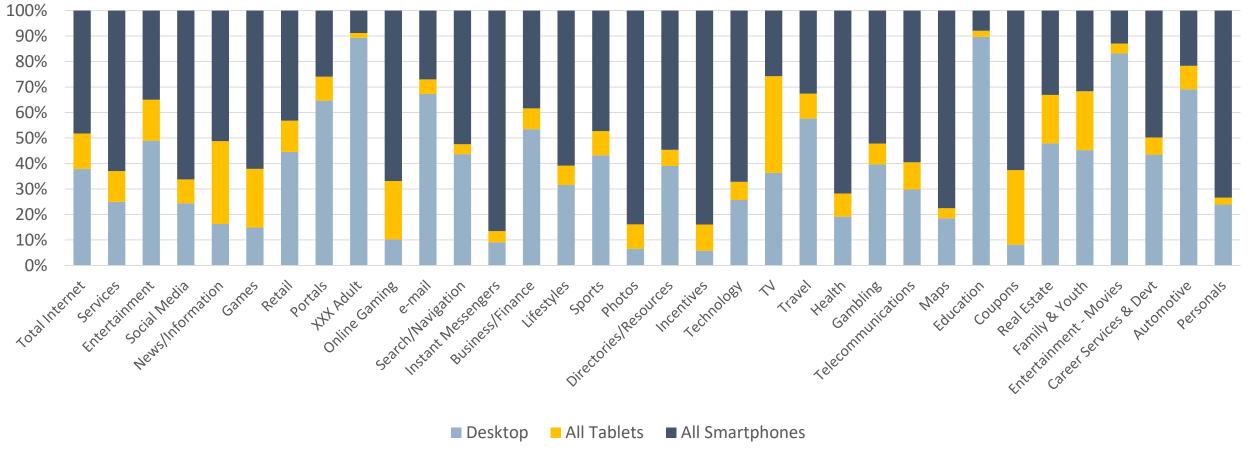
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Category Share of Total Desktop and Total Smartphone Minutes

Source: comScore MMX Multi-Platform, Sept 2016, UK, Based on 18+ *Instant Messenger, Email & Photos are a subset of the Services category

Platform Share of Minutes by Category Desktop is still key for Adult, Email, Portals, Education, Autos & Government



Share of Minutes by Platform by Category (ranked by Overall Minutes)

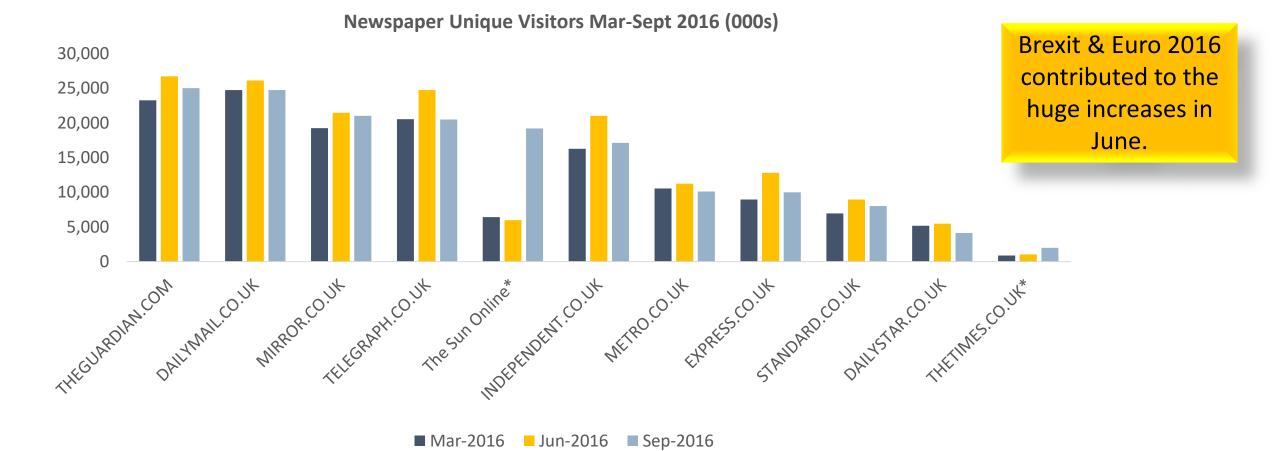
🔁 comScore.

Source: comScore MMX Multi-Platform, June 2016, UK, based on 18+

*Instant Messenger & Email are a subset of the Services category



Change in National Newspaper Unique Visitors: Mar-Sept 2016 Although lower than June, audience are slightly higher than pre-Brexit levels



MMX Multi-Platform includes Desktop browsing, Desktop video streams, smartphone browsing & apps (on-network only for untagged apps),

*Tagging by News UK in July caused Sept 2016 increases for The Sun and The Times

tablet browsing & apps for tagged sites & apps.

omScore.

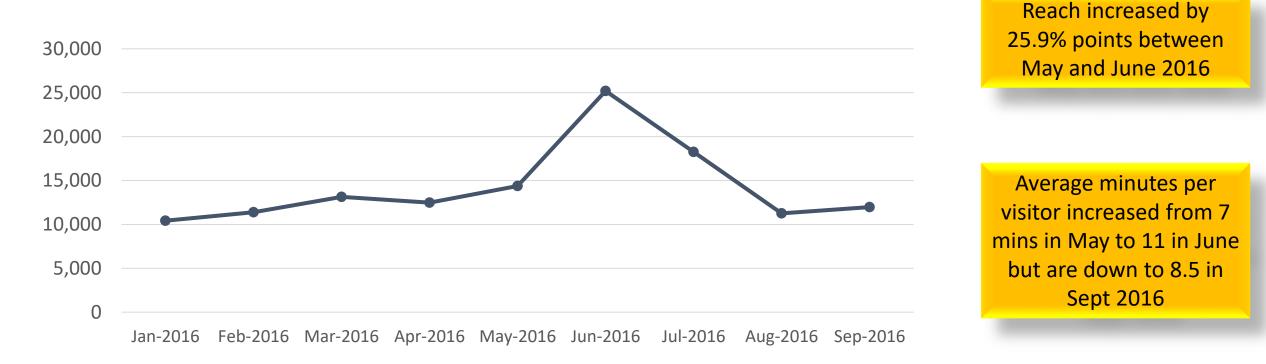
Source: comScore MMX Multi-Platform, Sept 2016, UK, Desktop Age 6+, Mobile Age 18+



Unique Visitors to the Politics Category Jan-Sept 2016 Visitors to Political News returns to Pre-Brexit levels

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Unique Visitors/Viewers (000) to the Politics Category in the UK in 2016





Source: comScore MMX Multi-Platform, News Information – Politics category, age 18+.

Methodology





Methodology and Definitions

• This report utilises data from the comScore suite of UKOM approved products, namely comScore MMX, comScore Video Metrix and comScore MMX Multi-Platform, as well as comScore Mobile Metrix which is pending UKOM approval.

comScore MMX Multi-Platform[®]

comScore MMX Multi-Platform [®] offers comprehensive reporting on more than 300,000 digital media entities, including their unduplicated audience size, demographic composition, engagement, performance within key user segments and behavioral trends. All of these metrics are measured across multiple digital media platforms, including desktop computers, smartphones and tablets, and content delivery vehicles, including websites, videos and apps. These platforms are unified using both panel- and census-based methods to deliver a holistic view of media companies' total digital populations. *For more information, please visit: <u>http://www.comscore.com/Products/Audience-Analytics/Media-Metrix-Multi-Platform</u>*

comScore MMX [®]The comScore MMX [®] suite of syndicated products sets the standard for digital audience measurement and media planning. It is powered by Unified Digital Measurement[™], the measurement approach that bridges panel-based and website server-based metrics to account for browsing on PC. MMX delivers the accurate suite of audience metrics, providing valuable demographic measures, such as age, gender, household income and household size. MMX reports on more than 35,000 UK properties. For more information please visit:
http://www.comscore.com/Products/Audience_Analytics/MMX

comScore Mobile Metrix [®]

comScore Mobile Metrix [®] captures total mobile audience behaviour on browsers and apps across smartphones and tablets. With Mobile Metrix, publishers can demonstrate the value of their mobile audiences, while agencies and advertisers can strategically plan and buy digital advertising on mobile platforms to achieve their campaign objectives. *For more information, please visit:* <u>www.comscore.com/Products/Audience-Analytics/Mobile-Metrix2</u>

• comScore Video Metrix ®

comScore Video Metrix [®] provides transparent, end-to-end video measurement and uses robust duration measurement to reveal engaged time spent viewing online video, along with the unique ability to Septarate advertising and content. *For more information, please visit:* <u>http://www.comscore.com/Products/Audience_Analytics/Video_Metrix</u>





ABOUT COMSCORE

COMSCORE.

comScore, Inc. (NASDAQ: SCOR) is a global leader in digital measurement and analytics, delivering insights on web, mobile and TV consumer behaviour that enable clients to maximise the value of their digital investments.

A preferred source of digital audience measurement, comScore offers a variety of on-demand software and custom services within its four analytics pillars: Audience Analytics, Advertising Analytics and Digital Business Analytics. By leveraging a world-class technology infrastructure, the comScore Census Network™ (CCN) captures trillions of digital interactions a month to power big data analytics on a global scale for its more than 2,000 clients, which include leading companies such as AOL, Baidu, BBC, Best Buy, Carat, Deutsche Bank, ESPN, France Telecom, Financial Times, Fox, LinkedIn, Microsoft, MediaCorp, Nestle, Starcom, Terra Networks, Universal McCann, Verizon, ViaMichelin and Yahoo!.

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ABOUT UKOM

UKOM's objective is to set and oversee the delivery of a credible industry standard for digital audience measurement. That means quantifying audiences in terms of people, not browsers or machines.

UKOM's governance structure involves all sides of the industry, to ensure that comScore services meet our collective needs fully and fairly.

The whole UK media industry is involved in setting and overseeing UKOM standards through its Technical and Commercial Committees, and the UKOM Board.

UKOM and comScore work to an agreed process for product approval, from agreeing concepts, to approved data publication, and continuous assessment.

Find out more at: http://www.ukom.uk.net/





If you have any questions about this report, please contact: <u>insights@ukom.uk.net</u>

For questions about comScore's products & services please contact: <u>mshaw@comScore.com</u>